TRIPwire – HSIN Federation: Reference Guide

TRIPwire, in coordination with the Homeland Security Information Network (HSIN), is pleased to announce a federated partnership and the introduction of a single sign-on capability for our users. With single sign-on, TRIPwire users with a HSIN account can easily access both systems with one login once the accounts are linked. Single sign-on with HSIN allows users access to the wealth of C-IED resources found on TRIPwire, with seamless navigation to all of the informational benefits and tools on HSIN. This Reference Guide is designed to provide the steps you can follow to benefit from this streamlined login process.

Part 1: One-time Account Binding

If you are a current TRIPwire and HSIN user, you will only have to follow a few simple steps to enjoy the benefits of single sign-on. First you will have to bind your two accounts. You will only have to do this one time.

✓ Find the HSIN Partner Login link on the TRIPwire login page under the regular user login (in RED below).





✓ Select the link and you will be redirected to the HSIN login page where you can log in with your DHS PIV card or your regular HSIN login credentials. (**NOTE**: if you have not already bound your PIV card with HSIN, you will have to complete that process first and then return to the previous step to initiate single sign-on.)



✓ Once you have logged in and confirmed your identity through the two-factor authentication (shown below), you will be redirected back to TRIPwire and prompted to enter your TRIPwire credentials.



✓ Enter your TRIPwire username and password on the TRIPwire Profile Discovery page and click "submit".



✓ You will now be logged into both TRIPwire and HSIN simultaneously, but will see the TRIPwire homepage. If you enter the HSIN URL in a new tab, you will **not** have to reenter your HSIN credentials.





Part 2: Regular Use and Account Maintenance

To uphold our security standards, both HSIN and TRIPwire still require our users to update passwords regularly; however, users only need to bind their accounts one time. Once accounts are bound, users can follow these simple steps:

✓ Now that you have bound your two accounts, you can simply select the HSIN Partner Login link on the TRIPwire login page.



✓ Select the link and you will be redirected to the HSIN login page where you can log in with your DHS PIV card or your regular HSIN login credentials.



✓ Once you have logged in and confirmed your identity through the two-factor authentication (shown below), you will be redirected back to the TRIPwire homepage. You will **not** be required to enter your TRIPwire credentials.



✓ You will now be logged into both TRIPwire and HSIN simultaneously, but will see the TRIPwire homepage. If you enter the HSIN URL in a new tab, you will **not** have to reenter your HSIN credentials.

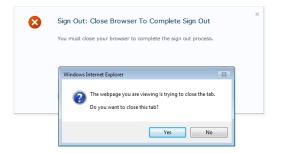


Part 3: Single Sign-Off

✓ To log off of both systems securely, go to your HSIN Central page (if you do not already have HSIN opened in a separate tab, you will need to open a new tab and navigate to HSIN; you will already be logged in). From HSIN Central, click on the settings icon in the upper right (shown below) and select "Single Sign-Out".



✓ You will then see the message below. Follow the instructions and close your browser. This will complete the single sign-out process.





Additional Resources

✓ For instructions on how to take advantage of TRIPwire – HSIN Single Sign-On from HSIN Central, we invite you to review the HSIN Quick Reference Guide. You can find this resource on the TRIPwire "About" page on HSIN Central.



✓ If you have any issues or concerns with the TRIPwire – HSIN Federation and our new single sign-on capability, please contact either the TRIPwire or HSIN Help Desk using the contact information below.

TRIPwire Help Desk

Monday - Friday 8 AM to 5 PM EST

Phone: 1-866-987-9473 Email: tripwirehelp@dhs.gov

HSIN Help Desk

Available 24/7

Phone: 1-866-430-0162

Email: HSIN.Helpdesk@hq.dhs.gov